CIVIC EPISTEMOLOGIES

Civic Epistemologies: Development of a Roadmap for Citizen Researchers in the age of Digital Culture

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Task 3.3 Innovation policies for cultural heritage institutions

From „Description of Work":

1. This task will define which are **the policies that should apply** to cultural institutions in order to be ready to cooperate with citizens and their organisations in research on cultural heritage, and how to assure the quality of the result.

2. The task will also explore how **the availability of infrastructure services** can support this process of innovation and which are the conditions for cultural heritage institutions to be ready for this, such are training, equipment, new workflow, IPR management, etc.

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Task 3.3 Innovation policies for cultural heritage institutions

Our resources:

- Literature; national and international

- Librarian mailing list – KATALIST – the oldest and the largest, ~3500 members

- Homepage - http://www.oszk.hu/civic

- Professional contacts; from libraries, universities

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Task 3.3 Innovation policies for cultural heritage institutions

Our experiences:

- Literature:
  Very few local articles, mostly just reviews of foreign literature
  The „phrases" are rather unknown
  http://www.oszk.hu/civic/irodalom

- The leaders of CHI-s know very little or nothing about these subjects

- Locally there are just a very few examples

- There is no financial resources, e.g. competition for these subjects

- There are many digital documents in the CHI-s, but some of them are not public due to the lack of metadata

- Latent requests exist rather for crowdsourcing, and less for the citizen sciences

Task 3.3 Innovation policies for cultural heritage institutions

Possible ways of answers:

- More awareness of our subjects, dissemination of outcome of project
  in CHI-s, **the first steps**!
  => developing services, motivating staff
  e.g. http://www.oszk.hu/civic

- More awareness in stakeholders of financial resources
  -e.g. http://www.nka.hu/english/nka - National Cultural Fund of Hungary
  => supporting services

- Appropriate tools
  e.g. http://www.civic-epistemologies.eu/outcomes/registry-of-services/

- Relations with civil organisations => volunteers

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Key questions of the innovation

What are the requirements of useful citizen participation in the CH field:

- Communication (how to find the right group for the right projects, communication between the participants and the researchers, CHI employees, right chanel for the communication (workshops, lessons, social media, CMS)

- Teaching, helping of volunteers

- Access of data, materials (who can work with them, and the level of accessibility, are there any reliable mediator (citizen associations, research institutes, online communities)

- Reliability of the given work (question of the supervision, capacity, quality controll)

- Ownership of the created materials

- How to reach the right audience

- How to convince the funders, that it worth any investment (many example shows that such a project could cost a lot)

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